



Opening Times

To keep you informed about our bank holiday opening hours, we've created this helpful guide.

Easter Bank Holidays - Final date/time for new patient registrations is **6pm on Wednesday 16 April 2025** for guaranteed delivery pre Easter. DPD will be operating on Saturday 19 April 2025, however we cannot guarantee delivery over peak Easter weekend.

Early May Bank Holiday - Final date/time for new patient registrations is **6pm on Friday 2 May 2025** for delivery Saturday 3 May 2025.

Late May Bank Holiday - Final date/time for new patient registrations is **6pm on Friday 23 May 2025** for delivery Saturday 24 May 2025.

New patient registrations can still be made when we are closed for easter and may bank holidays, we kindly request you to submit your patients' details via our **secure online patient registration form**, or via our NHS email listed below. Any new patient registrations we receive during easter and bank holiday close, will be actioned on the next working date when we re-open.

Please register patients with us as early as possible and provide patients with a few additional days take home supplies when they are discharged from hospital.

Scotland & N.Ireland

0800 783 7148

fittleworthsc@nhs.net

England & Wales

0800 378 413

fml.customerservices@nhs.net

Prescription Management Services Team

0800 378 413 (Select option 2) fml.ndcteam@nhs.net

Easter & May Bank Holidays

Easter Bank Holidays	17 April 2025 – Thursday	8am-6pm England/Wales. 9am-5pm Scotland/N.Ireland.
	18 April 2025 – Friday	CLOSED – GOOD FRIDAY (BANK HOLIDAY)
	19 April 2025 – Saturday	CLOSED – WEEKEND
	20 April 2025 – Sunday	CLOSED – WEEKEND (EASTER SUNDAY)
	21 April 2025 – Monday	CLOSED – EASTER MONDAY (BANK HOLIDAY)
	22 April 2025 – Tuesday	8am-6pm England/Wales. 9am-5pm Scotland/N.Ireland.

Early May Bank Holiday	2 May 2025 – Friday	8am-6pm England/Wales. 9am-5pm Scotland/N.Ireland.
	3 May 2025 – Saturday	CLOSED – WEEKEND
	4 May 2025 – Sunday	CLOSED – WEEKEND
	5 May 2025 – Monday	CLOSED – BANK HOLIDAY
	6 May 2025 – Tuesday	8am-6pm England/Wales. 9am-5pm Scotland/N.Ireland.

Late May Bank Holiday	23 May 2025 – Friday	8am-6pm England/Wales. 9am-5pm Scotland/N.Ireland.
	24 May 2025 – Saturday	CLOSED – WEEKEND
	25 May 2025 – Sunday	CLOSED – WEEKEND
	26 May 2025 – Monday	CLOSED – BANK HOLIDAY
	27 May 2025 – Tuesday	8am-6pm England/Wales. 9am-5pm Scotland/N.Ireland.

Compassionate Care, Confident Living.

